

# ATTENTION NEBRASKANS WITH MEDICAID!



*Recent Medicaid Changes May Impact You -  
Don't Risk a Gap in Your Coverage!*

In March 2023, the Nebraska Department of Health and Human Services (DHHS) started processing renewals for Nebraskans with Medicaid. For the past three years, most people were able to keep their Medicaid coverage even when their situation changed due to COVID-19 protections. These protections have ended, which means that people with Medicaid could lose their coverage as DHHS conducts renewals. During this process, DHHS will be sending notices to Nebraskans with Medicaid and may be requesting information or explaining changes in coverage.

## What Should Nebraskans with Medicaid Do?

1. Update Your Contact Information with DHHS Now
  - a. Online at [AccessNebraska.ne.gov](https://AccessNebraska.ne.gov)
  - b. By Phone at (855) 632-7633
  - c. By Email at [DHHS.ANDICenter@nebraska.gov](mailto:DHHS.ANDICenter@nebraska.gov)
  - d. By Fax at (402) 742-2351
2. Check Your Mail/Email and Watch for Communications from DHHS
3. Complete Any Verification Request and/or Medicaid Renewal Form on Time

## Frequently Asked Questions for Nebraskans with Medicaid:

### What do I do if I get a Medicaid Renewal Form or a Verification Request from DHHS?

Provide the information requested on time. If you fail to do so, you could risk losing your coverage.

### What happens if I receive a Notice of Action that says I am denied medical coverage and my coverage will be terminated?

You have the right to appeal. Check the back of your Notice of Action for some information on this process, and see the next question below for where to get help.

If you no longer qualify for Medicaid, you may be able to get health coverage through the Health Insurance Marketplace. 4 out of 5 enrollees can find plans that cost less than \$10 a month. Visit <https://healthcare.gov> or call 1-800-318-2596 (TTY: 1-855-889-4325) to learn more.

# Frequently Asked Questions for Nebraskans with Medicaid:

## Where can I get help?

For general information, referrals and/or help navigating questions or issues with the process:  
Nebraska Appleseed Community Assistance Line at <https://neappleseed.org/gethelp>

## For Legal Assistance Appealing an Eligibility Determination:

- Legal Aid of Nebraska [legalaidofnebraska.org](http://legalaidofnebraska.org)
  - Statewide Accessline: 1-877-250-2016
  - Elder Accessline (60+): 1-800-527-7249
- [nefindalawyer.com](http://nefindalawyer.com)
- [ne.freelegalanswers.org](http://ne.freelegalanswers.org)

## For Finding Health Coverage:

Find free, local help signing up or understanding your health coverage options, including Medicaid and Marketplace, by visiting <https://neappleseed.org/assisters>

## For DHHS Resources:

<https://dhhs.ne.gov/Pages/Medicaid-MOE.aspx>

The information provided in this document is not legal advice. All content is for general informational purposes only.

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