

ATTENTION NEBRASKA MEDICAID ENROLLEES!



*Prepare for Important Medicaid Changes -
Don't Risk a Gap in Your Coverage!*

In March 2023, the Nebraska Department of Health and Human Services (DHHS) will start processing renewals for Nebraska Medicaid enrollees. For the past three years, most people were able to keep their Medicaid coverage even when their situation changed due to COVID-19 protections. These protections are ending, which means that people with Medicaid could lose their coverage as DHHS conducts renewals.

What Should Medicaid Enrollees Do?

1. Update Your Contact Information with DHHS Now
 - a. Online at ACCESSNebraska.org
 - b. By Phone at (855) 632-7633
2. Check Your Mail/Email and Watch for Communications from DHHS
3. Complete Any Verification Request and/or Medicaid Renewal Form

Frequently Asked Questions for Medicaid Enrollees:

What do I do if I get a Medicaid Renewal Form or a Verification Request from DHHS?

Provide the information requested on time. If you fail to do so, you could risk losing your coverage.

What happens if I receive a Notice of Action that says I am denied medical coverage and my coverage will be terminated?

You have the right to appeal. Check the back of your Notice of Action for some information on this process, and see the next question below for where to get help.

If you no longer qualify for Medicaid, you may be able to get health coverage through the Health Insurance Marketplace. 4 out of 5 enrollees can find plans that cost less than \$10 a month. Visit <https://healthcare.gov> or call 1-800-318-2596 (TTY: 1-855-889-4325) to learn more.

Frequently Asked Questions for Medicaid Enrollees:

Where can I get help?

For general Information, referrals and/or help navigating questions or issues with the process: Nebraska Appleseed Community Assistance Line at <https://neappleseed.org/gethelp>

For Legal Assistance Appealing an Eligibility Determination:

- Legal Aid of Nebraska legalaidofnebraska.org
 - Statewide Accessline: 1-877-250-2016
 - Elder Accessline (60+): 1-800-527-7249
- nefindalawyer.com
- ne.freelegalanswers.org

For Finding Health Coverage:

Find free, local help signing up or understanding your health coverage options, including Medicaid and Marketplace, by visiting <https://neappleseed.org/assisters>

For DHHS Resources:

<https://dhhs.ne.gov/Pages/Medicaid-MOE.aspx>

The information provided in this document is not legal advice. All content is for general informational purposes only.

P. 402-438-8853
NEAPPLESEED.ORG



947 O ST SUITE 401
LINCOLN, NE 68508