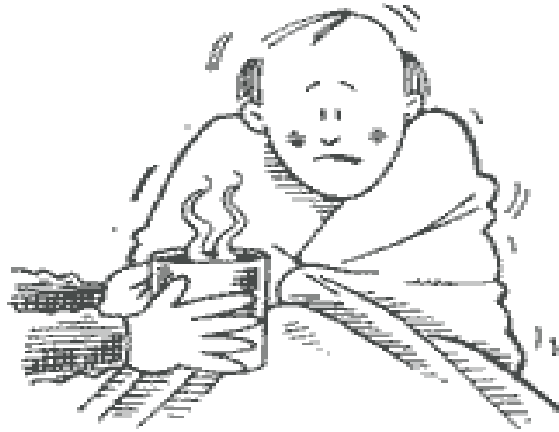


# **Is Your Gas Going To Be Shut Off? What Should You Do?**



1. **If you get a shut off notice, call the natural gas company immediately.**
2. **Ask for a payment plan so you can get caught up.**
3. **If your income is at or below 116% of the federal poverty level-or about \$23,200 for a family of 4- get papers from HHS saying that you are low income.**
4. **Fax/Mail these papers to the natural gas company.**
5. **Once the company gets this paperwork, your gas cannot be shut off from November 1 through March 31.\*\*\***
6. **Call Nebraska Appleseed at 1-800-845-3746 for more information on your legal rights.**



\*\*\*This Cold Weather Rule only applies to natural gas and not to other heating sources. If you have a shut off notice for a different type of heat, call your company to work out a payment plan ASAP to keep your heat on and call HHS to get help paying your bills.